## **CRITERIA-5**

**Student Support and Progression** 

# **5.1 Student Support**

5.1.5 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

**Minutes of Meeting - Student Grievances** 

2015 - 2016

Date: 10.06.2015

# STUDENTS COUNSELING AND GRIEVANCE REDRESSAL COMMITTEE MEMBERS

SI. No.	Name	Position (Chairman / Member)	E-mail	
1.	Mr. P. Jayaraman	Convener	hod.mech@prathyusha.edu.in	
2.	Dr.P. Chitra	Member	hod.it@prathyusha.edu.in	
3.	Ms. V.R.Kavitha	Member	hod.cse@prathyusha.edu.in	
4.	Mr.Yuvaraj	Member	yuvaraj.ece@prathyusha.edu.in	
5.	Mr. M. Dinakara Prasad	Member	dinakarpd@prathyusha.edu.in	
6.	Mr. K. Pachaiappan	Member	pachaiappan.ped@prathyusha.edu.in	

PRINCIPAL

	Dr.P. Jayaraman, HOD, Mechanical	To convene a redressal and review meeting with the students periodically and disposithe grievances of the students then and there.
	Dr.P.Chitra, HOD,IT	To give necessary counseling to the needy students and also to receive their feedback.
	Ms.V.R.Kavitha,HOD,CSE	To appoint mentors and receive feedback from the mentors
Students' Counseling and Grievance Redressel Committee	Mr. Yuvaraj, ECE	To arrange Parents- Teacher- Students meeting periodically to convey the performance of the students.
	Mr.M. Dinakaraprasad, Director of Physical Education	<ul> <li>All decision may be taken by majority in the case of lack of unanimity and the decision shall communicate its decisions to the higher authorities, within 10 days of the receipt of the complaint</li> </ul>
	Mr.K. Pachiappan, Physical Director	Frequency of meeting: Once a month
	All HODs	

(PRINCIPAL)

## PRATHYUSHA ENGINEERING COLLEGE Grievance Redressal committee-Redressal Mechanism

- Grievance committee is constituted by the Head of the institution and based on the
  effective functioning of the committee, the same committee will be extended or
  reconstituted for the next academic year.
- Convener will be sending circular to members, student representatives and conduct meeting once in every month.
- The committee will provide friendly environment to the students to register complaints and suggestions for future improvements.
- The committee will interact with student participants.
- All the complaints will be registered without any bias and giving any on the spot solutions.
- After interactions with students, the complaints will be segregated based on the nature and it will be consolidated with suggestions and forwarded to Principal and HODs.
- Action will be taken by the concerned HODs and Principals and the same will be acknowledged by the committee to students within 7 working days.
- In addition to the above regular meetings, all the students are informed to send their grievances at any time to the mail id: <a href="mailto:pecgrievances@prathyusha.edu.in">pecgrievances@prathyusha.edu.in</a>
- Students can also register their complaints through the landline phone number: 044-37673767

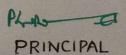
PRINCIPAL

## PRATHYUSHA ENGINEERING COLLEGE Grievance Redressal committee-**Functional Methodology Grievance Committee organizes** meeting once in a month Two students representatives randomly from each department will be called to attend grievance meeting Briefing done by convener in front of committee members Complaints collected Suggestions for future improvement collected Submitted to principal. Principal in turn forward to Matters required management Other matters immediate attention Academic Complaints Feasible and constructive mattersrelated to suggestions will be Dept. level maintenance implemented from next work, college academic year and students level will be acknowledged. academic decisions and others Submitted to principal and will be rectified within a week Forwarded to Dept. Hod and rectified Students will be

acknowledged.

within 24

hours



# PRATHYUSHA ENGINEERING COLLEGE ARANVOYAL KUPPAM

# STUDENTS'S COUNSELING AND GRIEVANCE REDRESSEL COMMITTEE

Meeting No: 1//ODD 2015-16

Committee report based on meeting held on 30.7.15

The Convener Mr. P. Jayaraman has organized student's counseling and grievance redressal committee meeting with its members on 30.7.15. The points discussed and suggestions proposed are listed out in the following report.

One Student's representative from each year of each branch were called and asked to report if they have any grievances.

The following are the details of the outcome from student's representatives.

Sl.No	Bracnch	Year	Name of Student's Representative	Grievances/Suggestions	Remark by the committee	
1	Civil	II	T.N.S. Chandana	Nil	NA	11 11 11 11
2	CSE	II	Ramapulla Rao	Nil	NA	- 3
3	ECE	II	T.Sriharsha	1 tube light not working in II year class room	Informed to Principal	Rubjied
4	EEE	II	Naveen kumar. K	Nil	NA.	
5	IT	II	R.Vigneshwar	Nil	NA	
6	Mech	II	Vijayabaskar reddy	Nil	NA	
7	BioTech	II	Balaji. S. S.	Nil	NA	Line and the second

The convener has announced that next meeting will be held on 2.9.15

## Members Present:

- 1. P. Jayaraman-Convener/Head
- 2. Dr.P.Chitra-HOD/IT
- 3. Ms.V.R.Kavitha- HOD/CSE
- 4. Mr. Yuvaraj-AP/ECE
- 5. Mr.M.Dinakaraprasad-P.D
- 6. Mr.K.Pachiappan-P.D

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Copy to All HoD's.

Principal

#### ARANVOYAL KUPPAM

# STUDENTS'S COUNSELING AND GRIEVANCE REDRESSEL COMMITTEE/Meeting No :2 /ODD 2015-16

Committee report based on meeting held on 2.9.15

The Convener Mr. P. Jayaraman has organized student's counseling and grievance redressel committee meeting with its members on 2.9.15. The points discussed and suggestions proposed are listed out in the following report.

One Student's representative from each branch were called and asked to report if they have any grievances. The following are the details of the outcome from student's representatives.

Sl.No	Bracnch	Year	Name of Student's	Grievances/Suggestions	Remark by the
			Representative		committee
1	BioTech	II	Arthi.S	NIL	NA
2	Civil	II	T.N.S.Chandana	1 Fan not working in II	Informed to
				civil class room	Principal Rechtia
3	BioTech	II	Balaji. S. S.	Nil	NA
4	EEE	II A	Balachandar.S	NIL	NA
5	Mech	II A	Karthik R	NIL	NA
6	IT	II	Arunkumar.K	NIL	NA

#### Members Present:

1. P. Jayaraman-Convener/Head

2. Dr.P.Chitra-HOD/IT

3. Ms.V.R.Kavitha- HOD/CSE

4. Mr. Yuvaraj-AP/ECE

5. Mr.M.Dinakaraprasad-P.D

6. Mr.K.Pachiappan-P.D

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#### ARANVOYAL KUPPAM

#### STUDENTS'S COUNSELING AND GRIEVANCE REDRESSAL COMMITTEE

## (EVEN SEM 2015-16) (MEETING NO:1)

Committee report based on meeting held on 28.12.15

The Convener Dr. P. Jayaraman has organized student's counseling and grievance redressal committee meeting with its members on 28.12.15. The points discussed and suggestions proposed are listed out in the following report.

Two Student's representative from each branch were called and asked to report if they have any grievances or suggestions.

The following are the details of the outcome from student's representatives.

Sl.No	Branch	Year	Name of Student's Representative	Grievances/Suggestions	Remark by the committee
1	Mech	I B I B	Yogeswaran. B Venkatarajulu. S	Hot water not available during lunch in mess	Informed to principal
2	Civil	II B II A	Poovarasan. K Afrin Bhanu. A	NIL	NA Rechfined
3	ECE	II D II D	Sriharsha Sivaranjani	Water cooler to be cleaned in ECE block	Informed to campus manager
	The latest				Richha
4	IT Vones ha	II	P. Pavithran J. Akash	Monday morning tiffin menu can be changed	Informed to principal Raun's

The convener has announced that next meeting will be held on 18.02.16

## Members Present:

1. P. Jayaraman-Convener/Head

2. Dr.P.Chitra-HOD/IT

3. Ms.V.R.Kavitha-HOD/CSE

4. Mr. Yuvaraj-AP/ECE

5. Mr.M.Dinakaraprasad-P.D

6. Mr.K.Pachiappan-P.D

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Principal Principal

#### ARANVOYAL KUPPAM

# STUDENTS'S COUNSELING AND GRIEVANCE REDRESSEL COMMITTEE

## (EVEN SEM 2015-16) (MEETING NO:2)

Committee report based on meeting held on 18.02.16

The Convener Dr. P. Jayaraman has organized student's counseling and grievance redressel committee meeting with its members on 18.2.16. The points discussed and suggestions proposed are listed out in the following report.

Few Student's representative from each branch were called and asked to report if they have any grievances or suggestions.

The following are the details of the outcome from student's representatives.

Sl.No	Branch	Year	Name of Student's Representative	Grievances/Suggestions	Remark by the committee	
	IT	II	Hariharan.I Praveenkumar. T	More number of industrial visit needed	Forwarded to Principal	Renthad
		III	Pavithran.P Vishali.S			
	EEE	I II III	Arunmuthu.M Balaji.M Srivishnu.A.R.	NIL	NA	
	BioTech	I	Sowmya.V Prathinisha- Prabhakar	NIL	NA	
	ECE	IB IIB IIA IIB	E.Vignesh K.Vignesh R.Jayamani Nandhini.J	Mosquito menace in hostel	Forwarded to Principal	Rachifical
	CSE	I A I B II A II B	Bhavani Sri.S Sangeetha.S Gayathri.S Sooryan.P	NIL	NA	

## Members Present:

- 1. P. Jayaraman-Convener/Head
- 2. Dr.P.Chitra-HOD/IT
- 3. Ms.V.R.Kavitha-HOD/CSE
- 4. Mr. Yuvaraj-AP/ECE
- 5. Mr.M.Dinakaraprasad-P.D
- 6. Mr.K.Pachiappan-P.D

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Principal